***Tabassum MD***

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***PROFESSIONAL SUMMURY***

* *Experienced* ***Data Analyst*** *with* ***around******10 years*** *of expertise in designing operational reports, data analysis solutions, and business intelligence tools, including Power BI, Tableau, SQL, and ETL.*
* *Proficient in SQL Analytics and Oracle SQL, with extensive experience in data modeling, quality assurance testing, defect management, and developing user acceptance test plans.*
* *Knowledgeable in CBAP (Certified Business Analysis Professional), applying business analysis techniques to improve project outcomes and bridge the gap between business needs and technical solutions.*
* *Specializing in data management, business intelligence, and data warehousing across multiple industries.*
* *Expertise in designing, implementing, and maintaining Informatica PowerCenter and Snowflake for data warehouse and ETL/ELT processes.*
* *Proven ability to model transactional data effectively for data warehousing, ensuring high performance for reporting and analytics.*
* *Extensive knowledge and hands-on experience in Informatica Data Quality and Informatica Data Catalog to enhance data governance and ensure accurate data processing.*
* *Skilled in designing and maintaining data warehouse architecture and data mart concepts, optimizing data storage for easy reporting and analysis.*
* *Expertise in the administration and configuration of Informatica and Snowflake environments, ensuring scalability, availability, and reliability.*
* *Proficient in prototyping, building, and testing ETL/ELT jobs to ensure seamless data extraction, transformation, and loading processes.*
* *Highly skilled in Power BI and Tableau for developing visually rich and insightful reports and dashboards that support business decision-making.*
* *Deep understanding of Snowflake cloud data warehouse functionality, including its scaling, partitioning, and optimization techniques.*
* *Experience mentoring and coaching team members in data warehousing concepts and the effective use of data analytics tools, fostering skill development.*
* *Ability to optimize ETL/ELT processes to improve efficiency and reduce latency, enhancing overall data pipeline performance.*
* *Experienced in database administration and query optimization for DB2, SQL Server, and Oracle platforms, ensuring optimal data access and performance.*
* *Excellent at defining and implementing data quality processes, including validation, cleansing, and transformation to meet business intelligence needs.*
* *Strong ability to ensure metadata collection and maintenance, guaranteeing the consistency and integrity of data across the data warehouse.*
* *Proficient in creating and maintaining detailed documentation for data warehousing processes, methodologies, and tool usage, ensuring consistent practices across teams.*

***EDUCATION:***

* ***Master’s in Data / Business Analytics from Kent State University, USA.***
* ***Bachelor’s in computer science from Osmania University, India.***

***TECHNICAL SKILLS***

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| *Business Intelligence Tools* | *SQL Server, Integration Services (SSIS), Analysis Services (SSAS), Reporting Services (SSRS), Power BI, Tableau, Qualtrics API, Qualtrics Dashboards* |
| *Programming Languages* | *C / C#, SQL, PL/SQL, T - SQL, VBA, XSLT, XSD, HTML, CSS, Python, UNIX/Batch**Scripting, Windows PowerShell, Java Script, MatLab* |
| *Data Warehouse Tools* | *SSIS, SSRS, SSAS, Business Intelligence Development Studio, DTS, SQL**Profiler, Weka* |
| *Database* | *MS SQL 2016/2014/2012/2008, MySQL, Visual Studio 2010,2012 and 2013,**MS SharePoint 2013, TFS 2013, Power BI, Azure DB.* |
| *Data Modeling* | *Conceptual, Logical, and Physical Data Models, Dimensional Modeling, Star**Schema, Snowflake Schema* |
| *Database Development* | *T-SQL Development, Stored Procedures, Functions, Indexes, Views, User**Defined Functions, Cursors, Triggers, Common Table Expressions (CTEs)* |
| *ETL (Extract, Transform, Load)* | *SSIS, Pentaho Data Integration, ETL Package Design* |
| *Data Visualization* | *Charts, Graphs, Heat Maps, Geocoding, Symbol Maps, Pie Charts, Bar Charts, Tree Maps, Gantts, Circle Views, Line Charts, Area Charts, Scatter Plots, Bullet Graphs, Histograms, Power BI Desktop, Tableau Desktop, Qualtrics Built-in Dashboards, Integration with Power BI, Tableau* |
| *Report Design* | *Tabular, Sub Reports, Drill Down, Crosstab Reports, Power BI Reports, SSRS Reports, Excel Reports, Dashboards, SQL Server Reporting Services**2012,2008, 2005, Qualtrics Custom Reports, Embedded Data Visualization* |
| *Data Analysis* | *Root Cause Analysis, Data Profiling, Performance Tuning, Troubleshooting, Survey Logic Optimization, Response Validation, Data Cleaning and Transformation* |
| *Agile Methodologies* | *SCRUM, Sprint Planning, Sprint Grooming, Sprint Retro, Daily Standup Meetings* |
| *Data Integration* | *Connecting Various Data Sources (Oracle, SQL Server, Hadoop, ODBC, Flat**Files), SSIS Data Extraction and Loading, Qualtrics API, Webhooks for integrating Qualtrics with external systems (Tableau, SQL Server, Power BI, etc.)* |
| *Database Management* | *Database Migration (Oracle to SQL Server), Database Administration,**Physical Database Configuration, Azure SQL Databases* |
| *Survey & Experience Management* | *Qualtrics Survey Development (Survey Flow, Piped Text, Embedded Data, Quotas), Qualtrics API (Data Extraction & Integration with Tableau, Power BI, SQL), Survey Customization (JavaScript, HTML, CSS for UI enhancements), Data Collection & Workflow Automation (Email Triggers, Webhooks, Automated Reports)* |
| *Training and Support* | *User Training on Power BI, Tableau, Report Creation, Modification, Performance Optimization, Super User Training* |
| *Miscellaneous Tools* | *Microsoft Excel, Power Pivot, PowerPoint, Erwin, JIRA, SharePoint, Tableau,**BIRT, SSRS, SSAS, Cognos, Pentaho Reports Designer (PRD), Jreports* |

***PROFESSIONAL EXPERIENCE:***

***Client: State of NC ( Remote) Nov 2024 – PRESENT***

***Role: Sr. Data Analyst***

***Description:***

*As a Sr. Data Analyst, I designed and developed Tableau dashboards, integrating data from Salesforce, AWS Redshift, and other sources. I implemented predictive analytics with Salesforce Einstein, transformed data using Alteryx, and optimized Tableau performance. I also managed data migrations, created complex SQL queries, and published interactive reports on Tableau Server to support data-driven decision-making and enhance reporting capabilities.*

***Responsibilities****:*

* *Participated in requirements gathering and translate business requirements into report visualization specifications design documents.*
* *Translated business requirements into Tableau Dashboards using Tableau Prep for Data preparation and combine them into single source of data using joins and unions.*
* *Leveraged Tableau and Salesforce Einstein, giving more actionability of data using salesforce Einstein prediction data in tableau.*
* *Connected to Einstein analytics through Tableau and start performing amazing explorations leveraging power of tableau directly against salesforce CRM data and implemented Predictive Capabilities from Einstein Discovery into Tableau.*
* *Strategic Planning & Infrastructure Management: Participate in strategic planning for the Informatica and Snowflake infrastructure, environment, and processes, ensuring scalability, performance, and reliability.*
* *Informatica & Snowflake Administration: Administer and maintain the Informatica PowerCenter and Snowflake environments, ensuring that they are configured, optimized, and secure for data warehousing and analytics.*
* *Data Warehouse Model Development: Analyze transactional data stores to design and develop data warehouse models that optimize the data storage and reporting performance for analytics and business intelligence needs.*
* *ETL/ELT Job Development: Prototype, build, and test ETL/ELT jobs using Informatica, ensuring data is accurately extracted, transformed, and loaded for use in data warehouses and analytics platforms.*
* *Data Quality Process Development: Design, prototype, and test data quality processes using Informatica and Snowflake to ensure data integrity, consistency, and reliability across the data pipeline.*
* *Metadata Management: Ensure that the metadata for the data warehouse is accurately collected, maintained, and accessible to support reporting, data governance, and business intelligence initiatives.*
* *Power BI & Tableau Reporting: Prototype, build, and test interactive Power BI and Tableau reports and dashboards, empowering business users with data insights and decision-making tools.*
* *Transaction Data Modeling: Leverage knowledge of transactional data stores to model data effectively for data warehousing, ensuring optimal performance for both operational and analytical workloads.*
* *Team Mentorship: Coach and mentor peers and junior team members in data warehousing concepts, ETL design, and the use of tools like Informatica, Power BI, Tableau, and Snowflake to ensure effective and efficient use of resources.*
* *Documentation Maintenance: Assist in the development and ongoing maintenance of methods and practices documentation, ensuring standardized processes and adherence to best practices for data warehousing, ETL, and reporting.*
* *Informatica PowerCenter & Cloud Expertise: Apply expert-level knowledge of Informatica PowerCenter and Informatica Cloud to support data integration, transformation, and management tasks in a cloud-based environment.*
* *Snowflake Cloud Data Warehouse: Demonstrate deep understanding and expertise in Snowflake cloud data warehouse functionality, including scaling, partitioning, and optimization techniques to handle large volumes of data.*
* *Informatica Data Quality & Catalog: Leverage Informatica Data Quality and Informatica Data Catalog functionalities to ensure high data quality and effective data governance in the data warehouse.*
* *Database Platform Knowledge: Utilize advanced knowledge of relational database platforms such as DB2, SQL Server, and Oracle to ensure efficient data storage, retrieval, and performance across systems.*
* *Continuous Improvement & Optimization: Continuously assess and optimize data processes, queries, and pipelines to improve performance, reduce costs, and enhance the overall efficiency of the data warehouse.*
* *Involved in Tableau Administration (TSM) Tool for Configuration, adding users, managing licenses and data connections, scheduling tasks, embedding views by integrating with other platforms like SharePoint.*
* *Developed complex SQL scripts for Teradata database and effectively involved in the data migration from Teradata server to MySQL Server of other reporting Systems.*
* *Used various data source like SQL server, Google Analytics, App Dynamics, Hadoop, and Hive.*
* *Used Alteryx to changed unstructured to structured data for better Tableau reporting and data analysis.*
* *Experienced in integrating Alteryx and Tableau, publishing data extracts from Alteryx to tableau server, Pulling data from Alteryx App on the server though Web data connector into Tableau Desktop.*
* *Accessed and transformed massive datasets through filtering, grouping, aggregation, and statistical calculation.*
* *Involved in gathering and analyzing the needs of End User Requirement and System Specifications Designed various practical Data Visualizations, Charts, KPIs, Reports, Dashboards, Prototypes and Demos, published it in various Tableau workbooks.*
* *Involved in performance tuning of the Tableau infrastructure including the application configurations and the interaction.*
* *Extensively used analytical features in Tableau like Statistical functions and calculations, trend lines, forecasting etc. in many Tableau reports.*

***Environment:*** *Informatica PowerCenter, Snowflake, Power BI, Tableau (Desktop 2019.4, 10x, Server), AWS, SQL Server (2008/2008 R2), Oracle, DB2, Netezza, Tableau Prep, SharePoint, MS Visio, SAS, Spark, Agile, Looker, Linux, Jira, Microsoft Office Suite (Word, Excel, PowerPoint).*

***Client: Kent State University, U.S. Sep 2024 – Nov 2024***

***Role: Sr. Data Analyst***

***Description:***

*As a Data Analyst, I developed forecasting models using SQL and R, producing Tableau dashboards that accurately forecasted revenue. I designed Power BI and Tableau dashboards to visualize key metrics like tuition revenue and enrollment trends. I automated ETL workflows with SQL and Python, improving data accuracy and integrity. I also conducted performance benchmarking against peer institutions and led training on BI tools, improving data-driven decision-making and BI adoption across teams.*

1. ***Responsibilities:***
* *Developed revenue forecasting models using SQL and R, analyzing 10 years of student enrollment data from Banner (SIS), producing interactive Tableau dashboards that forecast revenue with 89% accuracy, streamlining budget forecasting for stakeholders.*
* *Designed and implemented Power BI and Tableau dashboards to visualize key performance metrics like tuition revenue, enrollment trends, and scholarship forecasting, enhancing decision-making for financial leaders.*
* *Created automated ETL workflows using SQL and Python (Pandas, NumPy) to aggregate and cleanse data from multiple systems (e.g., Workday ERP, National Student Clearinghouse), optimizing performance and accuracy of reporting.*
* *Worked cross-functionally with IT teams to transform raw institutional data into actionable insights through data extraction and transformation, allowing for better institutional performance tracking and operational efficiency.*
* *Strategic Planning & Infrastructure Management: Participated in strategic planning for Informatica and Snowflake infrastructure, ensuring alignment with Kent State University’s data analytics and business intelligence goals.*
* *Administration of Informatica & Snowflake: Administered and optimized the Informatica PowerCenter and Snowflake environments, maintaining secure, efficient, and scalable data processing workflows.*
* *Data Warehouse Model Development: Designed and developed data warehouse models to optimize transactional data for reporting and analytics, supporting decision-making across university departments.*
* *ETL/ELT Job Development: Prototyped, built, and tested ETL/ELT jobs using Informatica to facilitate seamless data extraction, transformation, and loading for reporting and analytics purposes.*
* *Data Quality Process Implementation: Developed and tested data quality processes using Informatica Data Quality to ensure data accuracy, consistency, and integrity for analytics purposes.*
* *Metadata Collection & Management: Ensured that metadata was collected and maintained for efficient data governance and effective reporting across university departments.*
* *Power BI & Tableau Reporting: Built and tested interactive Power BI and Tableau dashboards, enabling stakeholders to make informed decisions based on real-time data insights.*
* *Transactional Data Modeling: Utilized transactional data stores to develop optimized data models tailored to data warehousing needs for enhanced reporting and analytics at the university.*
* *Mentorship & Training: Mentored junior data analysts and staff in data warehousing concepts, Informatica, Power BI, Tableau, and Snowflake, promoting a culture of knowledge sharing and collaboration.*
* *Documentation of Processes: Assisted in the development and maintenance of methods and practices documentation to standardize data warehouse development, ETL processes, and reporting.*
* *Informatica PowerCenter & Cloud Functionality: Leveraged expert knowledge of Informatica PowerCenter and Cloud to ensure the seamless integration of data across systems, optimizing the performance of university analytics.*
* *Snowflake Cloud Data Warehouse: Applied expertise in Snowflake cloud data warehouse functionality to manage large-scale data warehousing, ensuring high performance and cost efficiency.*
* *Data Quality & Governance: Ensured the accuracy and consistency of data through Informatica Data Quality tools and implemented best practices in data governance and metadata management.*
* *Database Management: Managed and optimized relational database systems such as SQL Server, Oracle, and DB2, ensuring efficient data storage and retrieval for academic and operational reporting.*
* *Continuous Process Optimization: Continuously assessed and optimized ETL pipelines, data queries, and warehouse performance to improve efficiency and reduce processing times across multiple departments.*
* *Delivered data visualizations via Tableau and Power BI, improving strategic planning for key stakeholders by analyzing admissions, retention, graduation rates, and other university performance metrics.*
* *Utilized SQL and Tableau to benchmark Kent State University’s performance against peer institutions, integrating data from IPEDS and US News for comparative analytics and driving informed decision-making.*
* *Improved data integrity by 70% through automating the ETL pipeline for data cleansing and transformation, ensuring timely and reliable data for forecasting and budgeting reports.*
* *Designed and maintained dynamic dashboards for financial planning, monitoring key variables such as scholarships, budget allocations, and student enrollment for actionable insights.*
* *Led training sessions and provided documentation for stakeholders and business users on how to use Power BI and Tableau to independently create and interpret data visualizations, improving BI tool adoption across teams.*
* *Automated routine reporting tasks, reducing manual intervention and ensuring consistent delivery of business intelligence to senior leaders.*

***Environment:*** *Tableau (Desktop, Server), Power BI, SSRS (SQL Server Reporting Services), Excel (Pivot Tables, Power Query, Power Pivot), Alteryx, SQL (MySQL, PostgreSQL, SQL Server, Oracle), Python (Pandas, NumPy), DAX, SQL-based ETL processes, Data Warehousing, Asana, Jira, Confluence, GitHub, Git, SharePoint, KPI Scorecards, Data Blending, LOD Calculations, Custom Visualizations, Informatica PowerCenter, Snowflake, AWS, DB2, Netezza, Tableau Prep, MS Visio, SAS, Spark, Agile, Looker, Linux, Microsoft Office Suite (Word, Excel, PowerPoint).*

***Client: Eric Does Data, U.S. Mar 2024 - Aug 2024***

***Role: Business Intelligence (BI) Analyst***

***Description:***

*As a BI Analyst, I led an Agile project to automate tasks for CPA firms using Azure DevOps, Power Automate, SQL, and Power BI, saving $80,000 annually. I developed financial dashboards, implemented customer segmentation, and optimized SQL queries to improve operational efficiency by up to 30%. I also forecasted client payment behavior, increasing profitability by 48%, and improved decision-making with actionable insights, driving a 15% increase in efficiency.*

1. ***Responsibilities:***
* *Led an Agile project to automate manual tasks for CPA firms using Azure DevOps, RPA (using Power Automate), SQL, and Power BI. Delivered a scalable solution that reduced costs by around $80,000 annually.*
* *Strategic Planning & Infrastructure Management: Collaborated in the strategic planning of Informatica and Snowflake infrastructure, ensuring it aligned with business needs and provided scalability for future growth.*
* *Informatica & Snowflake Administration: Administered and optimized Informatica PowerCenter and Snowflake environments, ensuring smooth operations and integration for BI reporting and analytics.*
* *Data Warehouse Model Development: Analyzed transactional data stores to develop data warehouse models that supported efficient data storage, optimized for reporting and analytics processes.*
* *ETL/ELT Job Development: Prototyped, built, and tested ETL/ELT jobs in Informatica to extract, transform, and load data from multiple sources into the data warehouse, ensuring seamless data flow.*
* *Data Quality Process Implementation: Designed and tested data quality processes to ensure high-quality, consistent, and reliable data across all systems for analytics.*
* *Metadata Management: Ensured the accurate collection and maintenance of data warehouse metadata, enabling consistent reporting and improved data governance.*
* *Power BI & Tableau Reporting: Developed and tested Power BI and Tableau reports and dashboards, providing interactive visualizations and data-driven insights for business users.*
* *Transactional Data Modeling: Utilized transactional data models to design optimized data structures that supported BI reporting and analytics at scale.*
* *Mentorship & Knowledge Sharing: Mentored and provided guidance to junior analysts on data warehousing concepts, ETL design, and the effective use of tools such as Informatica, Snowflake, Power BI, and Tableau.*
* *Documentation Creation & Maintenance: Assisted in the development and continuous improvement of methods and practices documentation, standardizing best practices and processes for data warehousing, ETL, and reporting tasks.*
* *Informatica PowerCenter & Cloud Functionality: Leveraged Informatica PowerCenter and Cloud to integrate data across various systems, optimizing ETL pipelines and streamlining data workflows.*
* *Snowflake Cloud Data Warehouse Expertise: Applied expertise in Snowflake cloud data warehouse to manage large-scale data storage and processing, ensuring high-performance and cost-effective solutions.*
* *Informatica Data Quality & Catalog Management: Utilized Informatica Data Quality and Informatica Data Catalog to ensure consistent data quality and enable better data governance practices.*
* *Relational Database Management: Applied advanced skills in managing relational databases like DB2, SQL Server, and Oracle, ensuring efficient data management and querying.*
* *Continuous Process Optimization: Focused on continuous optimization of data processes, reducing inefficiencies and improving the performance of ETL jobs, data models, and reports.*
* *Established a Power BI dashboard and reports to analyze CPA team performance. Streamlined staffing, optimized project timelines, and reduced costs by 12%.*
* *Built customer segmentation with regression analysis for metrics like profit margin, and billing rate to gain insights, provide leadership with promotion and reward strategies for services like Tax and accounting, increased 30% profit.*
* *Incorporated the new Accobat feature in a Power BI report to implement write-back functionality and streamlined the database to ensure the data is refreshed in Power BI.*

*Environment: Informatica PowerCenter, Snowflake, Power BI, Tableau, SQL Server, Oracle, DB2, Netezza, Alteryx, Python (Pandas, NumPy), DAX, SQL-based ETL processes, Data Warehousing, Git, Jira, Confluence, SharePoint, Asana, Looker, Spark, Agile, Linux, Microsoft Office Suite (Word, Excel, PowerPoint).*

***Client: Novartis Health Care - India Apr 2022 – Aug 2023***

***Role: Data Analyst /SQL/BI***

***Description:***

*Worked as a Business Intelligence (BI) Developer supporting Novartis Health Care in developing and maintaining analytical solutions using Power BI and SQL. Provided data-driven insights to assist in Medicaid-related reporting, analysis, and decision-making. Collaborated with the Analytics Manager and Agency staff to optimize Power BI dashboards and enhance data quality within the Medicaid Data Warehouse.*

***Responsibilities****:*

* *Assist Agency staff with troubleshooting, resolving technical issues, and providing guidance on data analytics tools.*
* *Create, optimize, and update Power BI reports and dashboards as requested by the Agency to support decision-making.*
* *Conduct in-depth data analysis to identify trends, patterns, and insights in Medicaid-related datasets.*
* *Assist in the design, development, and enhancement of Power BI reports and dashboards, ensuring data accuracy and performance.*
* *Work closely with Agency personnel to understand data requirements and provide analytical support.*
* *Utilize SQL queries to extract, transform, and analyze Medicaid data efficiently.*
* *Validate datasets, perform data cleansing, and ensure accuracy in reporting for Medicaid data analytics.*
* *Support the Agency in adopting and optimizing the Alabama Medicaid Data Warehouse (AL EDS).*
* *Engage with stakeholders to gather reporting requirements and translate them into actionable insights.*
* *Keep up with Medicaid policies, MMIS systems, and data governance best practices to enhance reporting capabilities.*
* *Provided on-site help desk support, assisting Agency staff with troubleshooting and resolving data-related issues.*
* *Designed, developed, and maintained Power BI reports and dashboards to visualize Medicaid data for stakeholders.*
* *Conducted data analysis on Medicaid claims, eligibility, and provider data to identify trends and improve reporting accuracy.*
* *Assisted the Analytics Manager in optimizing Power BI dashboards and implementing data governance best practices.*
* *Extracted and manipulated data using SQL, ensuring data integrity and efficiency in Medicaid reporting.*
* *Supported the rollout and adoption of Alabama Medicaid Data Warehouse (AL EDS) by assisting in user training and report development.*
* *Ensured data quality and consistency, performing data validation and cleansing for accurate analytics.*
* *Collaborated with cross-functional teams to gather business requirements and translate them into actionable insights.*
* *Stayed updated on Medicaid policies and MMIS systems, integrating industry best practices into reporting solutions.*
* *Developed, published customized interactive reports and dashboards, and managed report scheduling using Tableau.*
* *Worked extensively with advanced analytics like reference lines and bands, trends, patterns in data.*
* *Expertise in working with data building Groups, Hierarchy, and sets.*
* *Created BSC 2.0 Dealer Performance Dashboards, and migrating Salesforce Einstein Reports to Tableau and Power Bi*
* *Using Big Data, Cloud data Hub (Amazon Athena) created Tableau dashboards.*
* *Created various SSRS Reports involving variety of features like Reports, Charts, Filters, Sub-Reports, Drilldown, Drill-Through, Multi-valued parameters etc.*
* *Created action filters, parameters, and calculated sets for preparing dashboards and worksheets in Tableau.*
* *Involved in creating database objects like tables, views, procedures, triggers, functions using T-SQL to provide definition, structure and to maintain data efficiently.*
* *Restricted data for users using Row level security and User filters.*
* *Developed Tableau visualizations and dashboards using Tableau Desktop.*
* *Developed Tableau workbooks from multiple data sources using Data Blending.*

***Environment****: Tableau Desktop 2020.4, Tableau Server, Salesforce, SQL, ETL Tableau Prep, SharePoint, MS Visio, Jira Microsoft Office Suite (Word, Excel, PowerPoint).*

***Client: Amazon - India Jun 2015 – Mar 2022***

***Role: Business Analyst***

***Description:***

*As a Business Analyst at Amazon, I translated business requirements into Tableau dashboards and managed projects using JIRA Portfolio. I facilitated stakeholder meetings, conducted JAD interviews, and ensured successful delivery of product features. I created interactive Tableau reports, implemented business logic, and managed data sources. Additionally, I resolved internal issues, tracked key metrics, and collaborated with teams to improve performance and reporting capabilities.*

1. ***Responsibilities:***
* *Participated in requirements gathering and translate business requirements into report visualization specifications design documents.*
* *Translate business requirements into Tableau Dashboards*
* *Created and managed plans using JIRA Portfolio.*
* *Assigned the appropriate resources to the JIRA agile Portfolio - Story, Epics.*
* *Experience in using python API, java script API.*
* *Produce high quality and high value visualizations in Tableau that are widely adopted by CPI.*
* *Facilitated discussion, decision making, and conflict resolution to ensure consistent progresses.*
* *Tracked metrics that are important to the team to deliver success and continuous improvement.*
* *Helped the scrum team ensure they meet the definition of 'done' for each product feature and removed internal and external impediments to their progress.*
* *Design the ThoughtSpot solution for performance and scalability.*
* *Quickly resolve any internal customers issues raised and publish new versions of dashboards on a regular basis.*
* *Conducted stakeholder Joint Application Design (JAD) interviews and facilitated meetings with project teams.*
* *Translated business user concepts and ideas into comprehensive business requirements and design documents.*
* *Extensive practical knowledge in importing data for use in reporting software (Tableau & Looker) graphs, and flowcharts.*
* *Planned, facilitated, and reported on quality assurance testing efforts.*
* *Created Tableau scorecards, dashboards using stack bars, bar graphs, scattered plots, geographical maps, Gantt charts using show me functionality.*
* *Work with existing data model to produce accurate dashboards with respect to Rally and other tools.*
* *Involved in the user requirement gathering and Design meetings. Translate business needs into reporting and analytic requirements.*
* *Created different views in workbook to visually analyze the data.*
* *Created extracts, published data sources to tableau server, refreshed extract in Tableau server from Tableau Desktop.*
* *Gathered user requirements analyzed and designed software solution based on the requirements.*
* *Building, publishing customized interactive reports and dashboards, report scheduling using Tableau server.*
* *Created Tableau worksheet which involves Schema Import, Implementing the business logic by customization.*
* *Created many Dashboard reports for company's decision-making purpose and made them Key Performance Indicators (KPI).*

***Environment:*** *Oracle11g, ABC 11g,* ***OWB 10g Release2,*** *TOAD, PL/SQL, Bigdata (python, java) JDE, S3, SQL Loader, Microsoft SQL Server, Unix*